



PRIVACY POLICY - KANE CANADA MEASUREMENT SOLUTIONS LTD.

Your privacy is important to us. To better protect your privacy, we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available at the point where personally identifiable information may be requested.

Personal data we may collect from you includes:

- questions, queries or feedback you leave, including your email address if you contact www.kanetest.ca
- your email address and subscription preferences when you sign up to our email alerts
- how you use our emails - for example whether you open them and which links you click on
- your Internet Protocol (IP) address, and details of which version of web browser you used
- your name, company name, phone number, postal addresses and product information when you register your product
- your email address, name and reference number for the purposes of gathering feedback about our products and services

We use Google Analytics software to collect information about how you use kanetest.ca Google Analytics stores information about:

- how long you spend on each kanetest.ca page.
- how you got to the site
- what you click on while you are visiting the site

We do not collect or store your personal information through Google Analytics (for example your name or address) so this information cannot be used to identify who you are.

The Way We Use Information:

Why we need your data

Kane Canada Measurement solutions Ltd may contact you via email to invite you to review any services and/or products you received. We use an external company, to collect your feedback which means that we will share your name, email address and reference number with an external company for this Purpose only.

We collect information through Google Analytics to monitor how you use the site. We do this to help:

- make sure the site is meeting the needs of its users.
- make improvements, for example improving site search.

We also collect Data to:

- provide services and products to you
- gather feedback to improve our services, for example our email alerts respond to any feedback you send us, if you have asked us to
- send email alerts to users who request them
- monitor use of the site to identify security threats

What we do with your data:

The data we collect may be shared with other company departments. It may also be shared with our technology suppliers, for example our hosting provider.

We will not:

sell or rent your data to third parties.

We will share your data if we are required to do so by law – for example, by court order, or to prevent fraud or other crime.

How long we keep your data; We will only retain your personal data for as long as:

- it is needed for the purposes set out in this document.
- the law requires us to

We will keep your email data until you unsubscribe. We will keep your feedback data for 2 years. We will delete access log data after 30 days.

Children’s privacy protection

Our services are not designed for, or intentionally targeted at, children 13 years of age or younger. We do not intentionally collect or maintain data about anyone under the age of 13.

Where your data is processed and stored

We design, build and run our systems to make sure that your data is as safe as possible at all stages, both while it’s processed and when it’s stored.

How we protect your data and keep it secure

We are committed to doing all that we can to keep your data secure. We have set up systems and processes to prevent unauthorized access or disclosure of your data.

We also make ensure that any third parties that we deal with keep all personal data they process on our behalf secure as possible.

Following a link to another website

If you go to another website from this one, read the privacy policy on that website to find out what it does with your information.

Changes to this policy

We may change this privacy policy. In that case, the ‘last updated’ date at the bottom of this page will also change. Any changes to this privacy policy will apply to you and your data immediately.

If these changes affect how your personal data is processed, we will take reasonable steps to let you know.

Contact us or make a complaint – SR@kanetest.ca or 1-877-475-0648